

alphabeautyclinic

Our Coronavirus Policy

During these past months of uncertainty and change, we have been looking forward to the day when we can welcome you all back to Alpha Beauty Clinic.

Our top priority has always been to bring you an unparalleled and safe experience. This will continue with increased hygiene and sanitation measures to ensure we meet your needs in a focused and safe manner in accordance with government guidelines.

Guest Arrival and Reception during the Covid 19 Pandemic:

- WE will greet you warmly at reception but without a handshake or personal contact
- WE will stagger customer arrival times to minimise client contact
- We will clean the reception area regularly
- Waiting areas will be arranged for social distancing. Please be aware of floor markings.
- Refreshments will unfortunately no longer be provided until safe to do so.
- Reception couches will temporarily be out of use.
- Toilet facilities are available and will be cleaned regularly but we request the use of these kept to a minimum.
- We will be taking the temperature of all clients on arrival to maximise safety.

We kindly ask that you:

- Arrive for your appointment as prompt as possible to maximise social distancing. Please wait in your car if you are early.
- Arrive for your appointment alone to minimise persons in the reception area and with few belongings.
- Cleanse your hands with the hand sanitiser provided at reception on arrival.
- Contact us and re arrange your appointment if you have a temperature, or are feeling unwell or if any person in your household has the same or is self isolating.
- Fill out the wellness screening checklist before the start of your appointment with your therapist.
- If you would like to discuss new treatments in depth with your therapist please advise us of this before your appointment date and we will organise for your therapist to call you in advance of your appointment.
- If you are popping in to buy products only, please call in advance so we can arrange a time slot and have your products ready in advance and we will process payment over the phone.
- Please arrive for your appointment wearing a mask. If you are having a body treatment we kindly ask that wear your mask through your treatment. If you are having a facial appointment we will ask you to remove it for the facial but replace once finished.

Our Therapists:

- Will wear appropriate PPE throughout your treatment.
- Will sanitise their hands before your treatment.
- Wipe down all worksurfaces and sanitise equipment prior to your treatment.
- Sanitise worksurfaces and door handles throughout the day.
- Make your treatment as safe and enjoyable as possible! :)

(All therapist at Alpha Beauty Clinic will be having their temperature tested at the start of everyday to ensure your safety. No therapist will be allowed to work who feels unwell or displays and signs of Covid).

Thank you for taking the time to familiarise yourself with our new processes. We look forward to welcoming you back soon. Take Care xxx